

Keeping people safe

Healthcare Security Solutions



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Security



Keep people safe

- Secure site access
- Streamline evacuation and lockdown
- Simplify visitor and contractor management



Ensure compliance

- Comply with health and safety regulations
- Produce reports for contact tracing



Optimize facility use

- Simplify administration
- Reduce costs
- Manage car park access and use



Protect assets and data

- Enhance cyber security protection
- Manage medication rooms
- Introduce agile locker solutions



Scale your security

- Scale your solution as you grow
- Operate multiple sites from one system



Integrate seamlessly

- Streamline a wide range of integrations
- Experience contactless access

Keep people safe

Keeping patients, staff, and visitors safe is at the heart of what you do. Gallagher's industry-leading integrated security solutions provide complete site control from one central management platform, delivering a seamless experience for your community.

Secure site access

Ensure people can only access areas they are qualified to be in, and effectively manage compliance with your organizational policies and government regulations.

- Track and audit entry and exit into restricted areas such as medication rooms to ensure access is granted only to those with appropriate qualifications or those who are rostered to be in that area.
- Ensure secure and sterile entry to restricted areas on site using interlocked doors.
- Ensure people on site are safe during a fire event with smoke doors that automatically close within specified fire cells using fire and fuse relays.
- Lock patient rooms automatically when not in use.
- Secure specific areas on site with optional first cardholder unlock until a nominated cardholder has accessed it first.
- Protect staff and assets with 'no alone zones'.

Ensure rapid evacuation and lockdown

Gallagher Command Centre helps you respond swiftly and accurately during emergency situations such as fire, natural disaster, terrorist action, or armed attack.

- Identify, locate, and respond quickly to any potential risks on site, and notify changing threat levels directly to staff phones using Broadcast Notifications.
- Respond to violent attacks with enterprise level lockdown capabilities, which are immediate, scalable, and provide an audit trail for review after the event.
- Ensure staff, patients, and visitors are kept safe in developing situations using Command Centre's flexible capabilities e.g. during an emergency crisis such as a mass shooting or earthquake.

- Implement lockdown and evacuation procedures with the push of a button when an incident occurs.
- Optimize personnel flow and safety on site during a drill or emergency using Mobile Evacuation.

Manage visitors and contractors

Control access using the Gallagher Visitor Management interface to create an open yet secure environment that keeps visitors and contractors safe on site.

- Manage visitor and contractor access on and off site, including updating visitor details, capturing photos and printing visitor labels, and assigning escorts and access cards.
- Ensure people are in the right place at the right time, and strict visiting hours are adhered to. Doors are automatically locked outside of visiting hours to ensure high-dependency patients receive the recovery time they need.
- Channel patients, visitors, and staff through specific access points and deter or protect them from areas they shouldn't be in.
- Manage contractor and visitor time on site by monitoring the use of their access card, including their last door access. Visitor management integrations provide effective control of visiting hours and protocols.

Protect assets and data

Fully customizable to suit the unique needs of your site, Gallagher's continually evolving software and access control solutions are designed to mitigate the risk of cyber-attack and protect your sensitive and valuable assets.

Protect valuable assets

Command Centre's integration with visitor and employee credentials allows you to carefully control access to restricted areas such as medication and medical storage areas, and protect high-risk facilities such as newborn intensive care units.

- Control access to restricted areas such as medicine cabinets, surgical theaters, and storage facilities.
- Supervise access to restricted areas with intelligent alarm monitoring and advanced site map functionality.
- Use zone counting to monitor the number of people in an area.

Reduce cyber risk

A cyber breach of your security system has the potential to unlock doors, compromise building systems, expose personal contact details and access data, and provide a way into other systems, which could have far reaching consequences.

- Reduce cyber security risks through Gallagher's end-to-end encryption and user authentication.
- Protect patient and cyber information in an ever-evolving cyber world, as well as physical protection of medical records in a file room.
- Identify potential vulnerabilities within your system using Gallagher's Security Health Check, allowing you to proactively manage and respond to new and evolving security risks.

- Implement regular software and hardware updates across all devices to utilize the latest technology and mitigate cyber risks.
- Utilize expert configuration advice to deploy the system in a secure environment, and a Gallagher hardening guide to further strengthen each component.
- Enjoy peace of mind knowing Gallagher carries out internal and external penetration testing during development to identify vulnerabilities before updates or new solutions are released.

Utilize locker management

Gallagher's fully integrated Locker Management solution allows you to manage locker access, automate allocation, and ensure the best use of locker resources. Flexible allocation times and a dynamic locker viewer make it easy for staff to secure personal items.

- Enable staff to choose a locker convenient to their location on a day-to-day basis, using a single access credential for both building and locker access (Mobile Connect app or access card).
- Improve locker utilization by allocating users to available lockers in real time, avoiding lockers sitting idle.
- Manage building access and lockers through one system, improving efficiency.

Optimize facility use

Gallagher Command Centre allows you to efficiently manage multiple sites and buildings, each with different requirements, from one centralized system. Gallagher solutions optimize facility use and reduce unnecessary overheads by improving facility management and energy consumption.

Simplify administration

Streamlined business processes and operational flow are essential to any organization. Simplified administration processes save time and money, while also improving staff productivity.

- Eliminate the duplication of administration with one central security platform to manage security at multiple sites.
- The intuitive platform is, particularly beneficial in environments with high staff turnover.
- Validate staff working hours by knowing who is on site, and when, with intelligent access control.
- Improved onboarding and offboarding in environments where turnover is high with Command Centre's integration with HR systems.
- Manage cameras, electronic gates and car park lighting through Command Centre to enhance safety and efficiency.

Increase business efficiency and reduce costs

Gallagher's integrated security solutions allow you to manage site security, control building management systems, enforce compliance, and increase system efficiency - reducing operational and training costs, energy use, and utility costs.

- Monitor and control HVAC (heating, ventilation, and air conditioning), air quality, and other building management systems using the BACnet protocol.
- Synchronize schedules, clinic bookings, and access control with the scheduling function to efficiently manage HVAC, and lighting, as well as prevent unnecessary use of HVAC or lighting when clinics are not in use.

- Monitor crucial facilities such as chillers and cooling systems effectively, so you can detect issues early before they deteriorate and are more costly to fix.

Manage car park allocation and access

Managing car park allocation and access can be complex. Gallagher's Car Park Management solution simplifies this process and allows you to easily manage car park access, assignment, and occupancy from within Command Centre.

- Save time and money by managing access control and car parks from one system.
- Provide a premier user experience for car park users by sending a mobile credential directly to a user's phone, which they can use to request access at a T20 terminal.
- Confirm car park access, car park space, and date and time of expiry with intuitive user interface on the terminal.
- Ensure high car park utilization with a range of expiry modes.
- Through flexible configurations, view car park spaces on site through the Command Centre Car Park Viewer, which provides a dynamic and interactive list of all car park spaces on site, filtered by allocated, unallocated, occupied, division, and car park.
- Prevent queues from forming at the entrance when the car park is full, with a configurable grace period that allows a specified number of users to exit the car park.
- Provide car park access to specific users even if the car park is full, using exemption Access Groups.

Ensure compliance



With Gallagher security solutions, using both physical security infrastructure and our innovative software, you can efficiently implement, enforce, and report on your business policies and processes.

Comply with health and safety regulations

Ensure compliance with a range of regulations and standards, optimize personnel flow and safety on site, and reduce risk, so that you can continue with business as usual.

- Ensure contractors are capable, compliant, and qualified to be on site before their access is granted using competency-based access management.
- Meet duty of care obligations and ensure staff aren't working longer than they should with Gallagher's Fatigue and Exposure solution.

Utilize powerful reporting

Use Command Centre's powerful reporting functions to report on your business policies.

- Identify cardholders at risk of exposure to an infectious virus with Gallagher's Proximity and Contact Tracing Report.
- Produce comprehensive audit trails for a high level of traceability, for both internal use and regulatory audits.
- Save time with powerful reporting that provides an audit trail of events to document facility use and event reports.



Gallagher gives us a complete and total security package that is expandable and easy to manage. We are confident that a high-standard of security is being consistently applied across our sites for the safety of our staff, patients, and visitors.

Waikato District Health Board

Integrate seamlessly with scalable solutions



Gallagher's Command Centre is easily scalable and designed to integrate seamlessly with a wide variety of systems and hardware, ensuring that your business runs smoothly, creating a single operating platform that manages your total site security.

Plan for future growth

Gallagher's solution delivers comprehensive yet flexible security with the ability to easily scale your solutions, while remaining centrally managed.

- Scalable and highly flexible, allowing for future growth in patient/staff numbers or site expansion/upgrades.
- Extend to a distributed healthcare provider featuring multiple sites and buildings, all with different requirements.
- Eliminate logistical challenges recalling and reissuing access cards for a new system and maintain security during access card migration.
- Reduce costs during upgrades with the flexibility to use existing cabling infrastructure.
- Switch your readers to a more secure mode with a click of the button once migration is complete - no need to go to the individual readers.

Integrate seamlessly

Gallagher's wide range of systems and hardware integrations streamline operations and provide complete oversight from a single platform.

- Integration between Command Centre and HR systems streamlines building and people management, saving you time and money, and enabling staff to focus on interacting with patients.
- Intelligent integrations that interface with systems such as paging systems, nurse call, and mobile duress.
- In addition to Gallagher's own readers, Command Centre also integrates with a range of third-party readers such as IDEMIA, SALTO, and Aperio. These include wireless readers, contactless readers, and biometric readers, ensure you have a solution that meets your specific needs and budget.

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