



Mayfair Florists

Convenient cloud-based security protects small business after string of costly burglaries.



Mayfair Florists is an established floristry business based in Adelaide, Australia, and is owned by fourth-generation florist, Jason Minney.

Located on a busy street, with nearby commercial developments and heavy foot traffic, Mayfair Florists required a reliable and convenient security solution to prevent intruders and provide complete site visibility.

Following multiple burglaries, business owner, Jason, faced costly repair bills, missing stock, and disturbance to business continuity which greatly impacted both him and his small team of staff. Feeling plagued by break-in's, Jason sought a reliable security solution that would deter intruders, secure onsite assets, and provide him with the comfort of knowing his business was protected day and night. Gallagher's cloud-based security solution for small and medium business (SMB) was installed which enables Jason to arm and disarm alarms, manage incidents, and monitor users - both onsite and remotely via a mobile app.

"We were broken into twice in three months and it's not just the stock that goes missing but everything that needs to be fixed - the locks, the doors. It's incredibly expensive and time consuming," said Jason.

"I knew I needed to get a security system that would not only deter intruders, but ensure that if anything happens, I get notified straight away. Our site was quite private before; however, with the neighbourhood getting busier we are more exposed and susceptible to crime.

"Gallagher SMB is incredibly easy to use - if an alarm goes off, I have total control. I can check it wherever I am and act if I need to," added Jason.

The user management functionality available within Gallagher SMB proved to be a game-changer for Jason and his business. Through the Gallagher SMB app, he can add, edit, and remove staff or contractor access, and manage which areas of the site they can enter. The absence of keypads also means, that should a staff member leave, there's no need to change pins - it's as simple as removing the user from the system which revokes their access to the site. For Jason, this not only saves him valuable time but prevents the possibility of access credentials being left in the wrong hands and potentially used for theft or vandalism.



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Jason Minney – Owner, Mayfair Florists

Jason has full visibility of his business from the comfort of his home, which has proven particularly beneficial for monitoring activity on site.

“With a security keypad, you don’t know which staff member is actually on site or what time they arrived and left. From my phone, I am notified which of my staff are onsite, I know immediately if the alarm is activated, or if anyone has accessed the site outside of business hours. It’s given me greater visibility of my business and peace of mind that if anything happens, I will be notified right away,” said Jason.

Utilizing the cloud-based intelligence of Gallagher SMB, Jason has the reassurance of knowing his business is protected by highly secure and reliable security technology, without needing to purchase and store expensive servers on site.

“As a small business, I don’t want to be spending lots on a security system. Gallagher SMB ticks all the boxes,” said Jason. “It’s a great option for any small business wanting an app-based security solution that does all of the hard work for you.”

You’ve worked hard to build your business. Let us help you protect it.

Talk to our team today

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