

Command Centre Web



security.gallagher.com

Security

Providing the flexibility and security to easily manage your site from anywhere with an internet connection, saving time and money.

Command Centre Web is the latest evolution in our suite of Command Centre products. It provides the flexibility to manage a site from anywhere with an internet connection, without the need to set up a full Command Centre Workstation, providing flexibility and cost savings.

Secure Access

Command Centre Web connects back to the sites on-premise server using the Gallagher API Gateway, allowing safe and secure access from anywhere there is an internet connection. Log on to Command Centre Web is secured with 2-factor authentication using Gallagher Mobile Connect, which minimizes the risks associated with compromised passwords, ensuring only permitted users can access the system.

Cardholder Management

Command Centre Web will evolve with our customers' needs. The first module is Cardholder Management and allows cardholder admin to be undertaken without needing a full Command Centre workstation set up. Perfect for reception, public guard stations, and anyone else who may need to perform cardholder management tasks but does not need to do other security-related tasks such as alarm management.

The cardholder management module allows users to:

- Create new cardholders
- View cardholder activity and history

- Manage cards and credentials (excluding printing/encoding cards)
- Manage cardholder access/assign access
- Update general personal data fields (PDFs)

Data storage

No sensitive data is ever held in Command Centre Web, or associated cloud services. Data remains hosted on the customers own Command Centre server, and by Command Centre Web through REST API via the API Gateway, which has no persistent storage. Any updates made in Command Centre Web will be sent to the Command Centre server via the same channel.

What's next?

We are committed to providing world-class cloud-based security solutions to our customers, and will continue to add new features to Command Centre Web including:

- Competencies
- User codes
- Printing and encoding.

Command Centre Web is currently available on a free-trial basis.

With the release of Command Centre v9.10 (May 2024) Command Centre Web will move to an annual subscription format, with a license allocated per user.

Users will only pay for what they need, with Cardholder Management the first available subscription package.

Command Centre Web

Command Centre Web Cardholder Management use cases

Reception

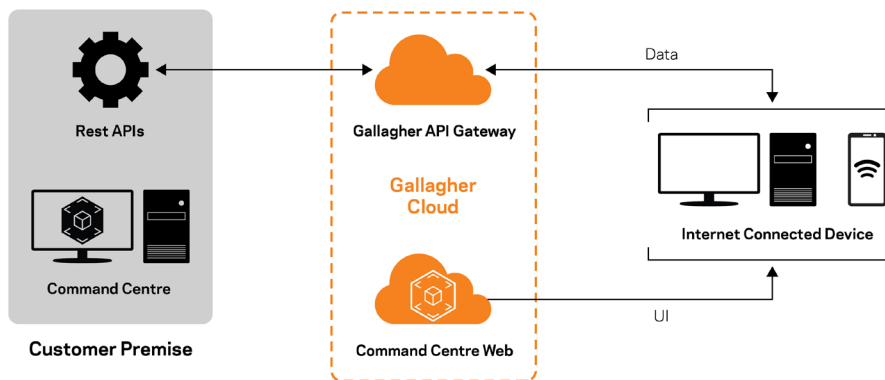
Within an organisation there may be some roles that do not require the full suite of Command Centre features and may only need to perform specific tasks. Where a role only interacts with cardholder requests (e.g. receptionist or office manager), Command Centre Web provides a simple and cost effective solution. It does not require a full Command Centre workstation to be set up, and instead allows cardholder management to be conducted from anywhere that there is an internet connection.

After Hours

Where urgent, after-hours access requests come in these can be easily actioned, from anywhere the operator is*, using Command Centre Web. Cardholder access can be amended to either add or remove access to the necessary areas.

**internet connection required*

System Architecture



Technical Specifications

Command Centre version	Gallagher Command Centre v8.80 or later
Supported browsers	Google Chrome version 94+, Microsoft Edge version 94+, Apple Safari 14+

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