

# Integration Tools

Integration with other infrastructure and technologies deliver cost and time efficiencies, improve data integrity, and can help you meet your occupational health and safety obligations. This document provides an overview of the Gallagher interface tools available to external developers.

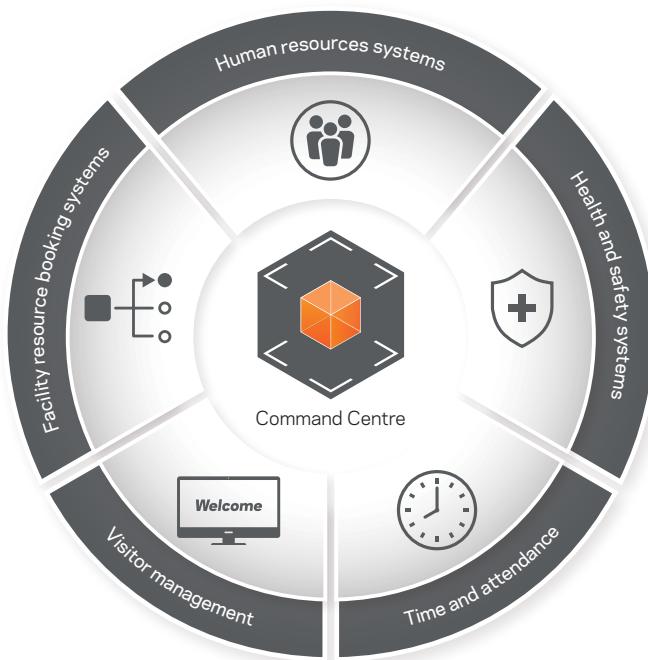
## Server based interfaces

Gallagher server based interfaces provide a bridge between external sources of data and the information in Gallagher Command Centre. Typical data sources include; human resource databases, payroll, student enrollment, time and attendance, health and safety databases, visitor management systems or facility resource booking systems.

The Gallagher Command Centre REST API defines a set of web based functions which developers can use to query the Command Centre database. It is secure, easy to use, easy to test, and provides superior integration performance. These APIs can be accessed through a cloud connection via the Gallagher Cloud API gateway to the on premise Command Centre system or directly through an on premise connection.

Gallagher server interfaces include:

- REST API View Events & Alarms
- REST API Create Events & Alarms
- REST API Cardholders
- REST API View Status
- REST API Overrides
- Active Directory Cardholder Sync
- Enterprise Data Interface
- Booking Interface
- OPC Data Access
- Video SDK
- Mobile Connect SDK.



## Gallagher Controller Interfaces

Gallagher controller interfaces provide a conduit between external sources of data and Gallagher controllers.

Gallagher controller interfaces include:

- Controller API
- ASCII text
- SNMP integrations
- BACnet Protocol Integration



External Data Source

Middleware

Controller

# REST APIs

## REST API Cardholders

This API allows third party systems to synchronize their user database with the Command Centre Cardholder database. It supports the majority of cardholder fields.

Customers can use this API to:

- Synchronize employee data between the HR system and Command Centre.
- Send cardholder data to a meeting room hire app, when a credential is presented at the meeting room door.
- Synchronize authorized cardholders with a key safe system.
- Synchronize Command Centre with an incident management application.
- Update Command Centre employee location data from a third party system.
- Monitor Command Centre for changes in cardholder data so other systems can be notified of these changes.
- Create and modify visits and visitors in Command Centre.

## REST API Create Events & Alarms

This API allows alarms from third party systems to be raised in Command Centre. Once the API has brought alarms and events into Command Centre, the customer is able to:

- Generate external alarms and events into Command Centre from third party systems such as; Asset Management, Incident Management and Building Automation.
- Generate alarms, view alarm instructions, provide alarm indications on site plans and generate notifications.
- Run reports to receive a full audit trail of both Gallagher events and those from third party systems.

## REST API View Events & Alarms

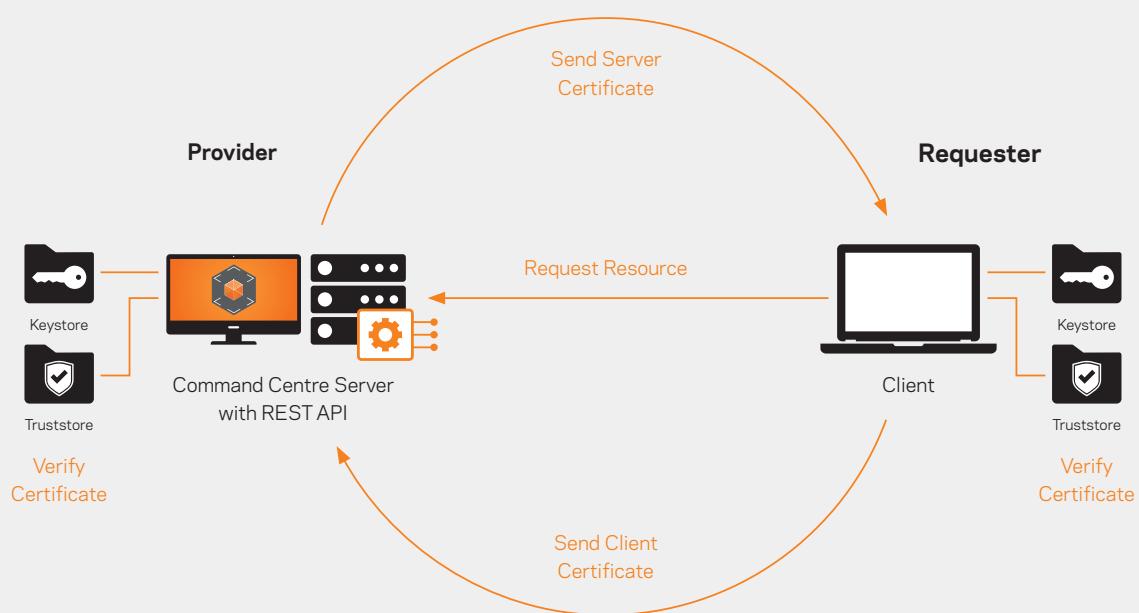
This API allows third party systems to monitor Command Centre for both live and historical events and alarms. Using filters you can retrieve just the events that are relevant to your requirements.

This API allows a caller to:

- Retrieve historical events and alarms from the Command Centre database
- Monitor for live events and alarms as they are logged within the Command Centre database
- Acknowledge, process, and add notes to alarms
- Retrieve only the events that are relevant via filters

Customers can use this API to:

- Interface with big data analytic engines where Command Centre is one of the data sources contributing to the analytics.
- Interface with billing systems for students traveling on buses.
- Interface with networked print queue management software, to log Cardholders onto a specific printer and retrieve print jobs using a Gallagher credential.
- Send specific alarms to IP phones.
- Send critical alarms to a police dispatch system.



## REST API View Status

This API allows third party systems to obtain the current status of items in Command Centre, providing enhanced flexibility.

Customers can use this API to:

- Overlay door status into a camera view on a video system
- Display live fence voltages on a security dashboard
- Providing floor zone counts to a BMS application to efficiently monitor power
- Create, delete, rename and edit schedules.

## REST API Overrides

This API allows third party systems to override specific items in Command Centre, providing enhanced flexibility.

Customers can use this API to:

- Provide ability to open a door from a video management platform
- Trigger an open door override from an intercom or phone system
- Escalate a high voltage override of an alarm zone based on triggers from a separate system
- Trigger a macro to perform any number of overrides within Command Centre
- Perform a lockdown from a third party emergency system.
- Supports the opening of lockers
- Create, delete, rename, and edit schedules.

## Command Centre Cloud API Gateway

The Command Centre Cloud API Gateway is designed to make connectivity to Gallagher REST APIs easier and can often reduce the costs and time associated with deployment.

The Cloud API Gateway can accept requests from anywhere on the internet and connect these requests securely and easily to REST APIs hosted on an on-premise Command Centre using a WebSocket tunnel between Command Centre and the API gateway.

## Licensing and version support

Each REST API component is an individually licensed feature of Gallagher Command Centre.

Rest API	Supported on Command Centre
View Events & Alarms	v7.80 onwards
Cardholders	v7.90 onwards
View Status	v8.00 onwards
Overrides	v8.00 onwards
Create Events & Alarms	v8.10 onwards



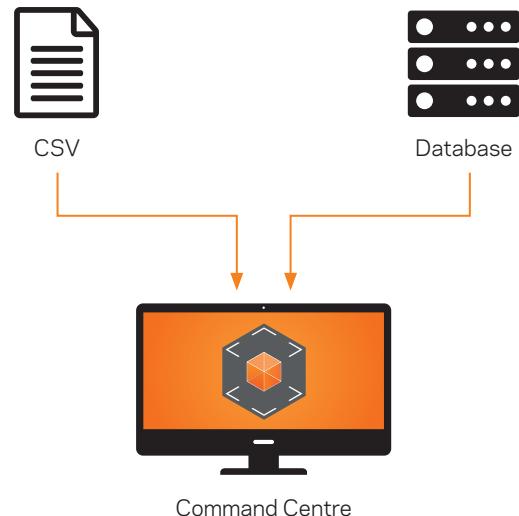
# Cardholder Integrations

## Enterprise Data Interface

Enterprise Data Interface (EDI) allows configuration and synchronization of cardholder data with external systems.

Customers can use EDI to:

- Replicate data maintained in a primary database, (e.g. human resources database) in the Command Centre database
- Import via .CSV file or direct from database tables / views (both MSSQL and Oracle are supported)
- Enable the mapping of existing employee fields, (e.g. personal details, group memberships, licenses, etc.) to their Command Centre equivalent, (e.g. Personal Data Fields, Access Groups, Competencies, etc)
- Allow Command Centre to import from a single course or multiple sources
- Allow third party data used in the external system to be translated to more meaningful descriptions on import to the Gallagher system
- Provide manual one-off migrations of cardholder data to the Gallagher database and/or automatically updates when triggered by changes made in a primary employee database.

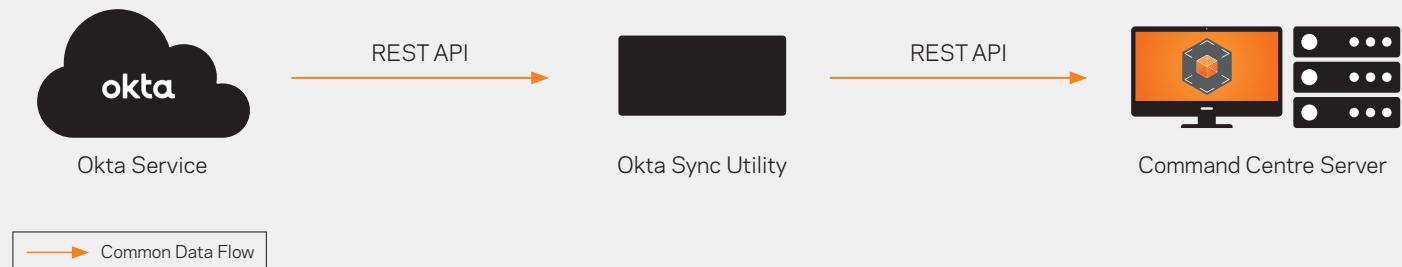


## Okta Sync

Okta Sync is a unidirectional integration between Okta's identity management platform and Command Centre. Using the REST API it allows Okta user records to be replicated through to Command Centre cardholder records. This includes creation, modification and deletion of both user details and access permissions. Additionally, card and mobile credentials can be created.

Flexible configuration simplifies the user experience by:

- Seamlessly linking physical access permissions to existing logical access permissions
- Eliminating duplication of data entry, minimizing the possibility of data errors and ensuring fast and efficient management of staff
- Ensuring cardholder records are de-authorized in Command Centre when users are offboarded in Okta
- Mapping the fields between the two systems with a simple user interface.



## Cardholder Synchronisation Solutions

Ensuring your cardholder and identity management is simple, intuitive, and fits with the requirements of your organisation is essential. Whether you require an on-premise or cloud-based cardholder sync solution - we've got you covered.

### Entra ID Cardholder Sync

Entra ID (formerly known as Azure AD) is Microsoft's cloud-based identity and access management solution.

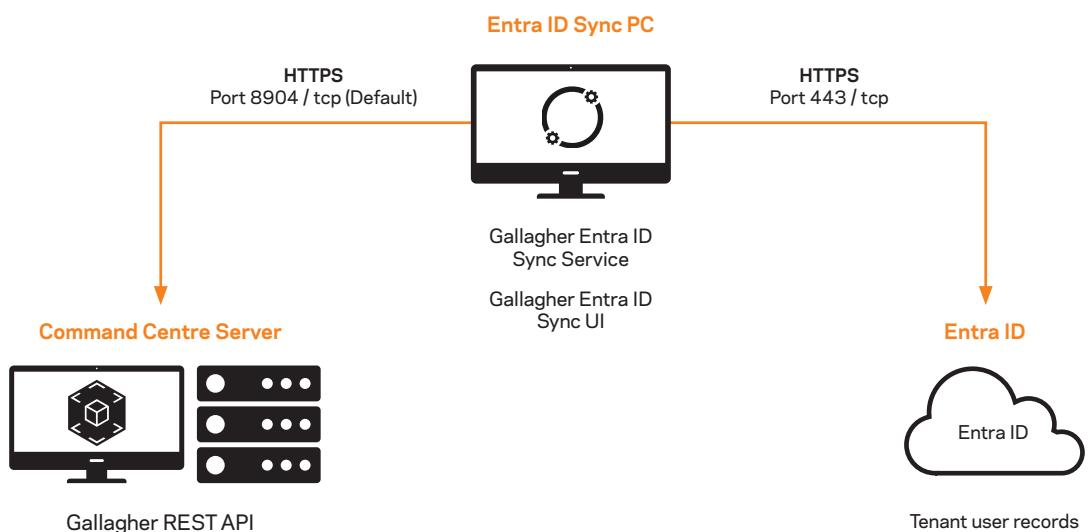
Command Centre's Entra ID Cardholder Sync involves a middleware connection to synchronise users, groups and attributes primarily into Command Centre from Entra ID. There is limited synchronisation back into Entra ID from Command Centre.

Gallagher Entra ID Sync Service connects to Entra ID using Microsoft Graph, and to Command Centre using REST.

This integration complements Gallagher's existing AD Sync service which synchronises users and attributes between on-premise Active Directory and Gallagher Command Centre.

Fully configurable to suit the identity structure of your organization, this integration simplifies the user experience by:

- Seamlessly linking physical access permissions to existing logical access permissions
- Eliminating duplication of data entry, minimizing the possibility of data errors and ensuring fast and efficient management of staff
- Ensuring a swift response to security risks by disabling both logical and physical access permissions at the click of a button
- Easily configure and map the fields between the two systems with a simple, user friendly interface.



### Active Directory Cardholder Sync

Active Directory Cardholder Sync is a bidirectional integration between the Command Centre cardholder database and Microsoft Active Directory (AD). It allows AD user records to be replicated through to Command Centre cardholder records. This includes creation, modification and deletion of both user details and access permissions. Additionally, changes to cardholder details and images within Command Centre can be replicated out to AD or a file share location.



# Management Integrations

## OPC Data Access

OPC Data Access allows a Command Centre item's status to be shared or overridden by a third party system. For instance, a third party OPC client system could monitor the status of Gallagher Perimeter sensors, and be alerted when an alarm is raised.

OPC Data Access is a group of standards that provides specifications for communicating real-time data from data acquisition devices. The specifications focus on the continuous communication of data, and deals with real-time data only, not historical data.

## Booking Integration

Using Gallagher's 'Bookable Resource' module with Gallagher's Enterprise Data Interface makes it possible to manage room accessibility and environmental automation:

- Resources can be tied to access schedules so that the doors unlock in response to a scheduled booking, and lock when the booking expires
- Room services such as lighting and air conditioning can activate in response to scheduled bookings ensuring efficient energy management



# Gallagher Controller Integrations

## Controller API

The Controller API is a bidirectional integration allows third party systems to:

- Trigger Command Centre events such as arming or disarming an alarm zone, triggering an emergency release, or as an input to a Controller logic block
- Receive information in string format after a Command Centre event. This information can include cardholder details, event sources or event types. Potential uses of this include sending cardholder details to canteen management systems
- Card information can be sent or received for access events.

## ASCII text

Many systems are capable of receiving ASCII text commands to trigger actions, or notify them of external events. Common systems using this type of interface are matrix switches, DVR systems, and paging systems etc. Gallagher provides several options for an ASCII Text interface.

The Gallagher Controller interface mechanism allows the Gallagher Controller to send and receive ASCII text strings in response to events generated within a third party system or Command Centre. A separate middleware PC is required to host the plugin.

The following two options are hosted on the Controller, so a separate middleware PC is not required:

1. Controller - Resident RS232 ASCII Text Plugin enables Command Centre to communicate (both send and receive) ASCII strings with a third party system from the Gallagher Controller 6000 RS232 Port.
2. Controller - Resident TCP ASCII Text Plugin enables Command Centre to communicate (both send and receive) ASCII strings with a third party system from the Gallagher Controller 6000 TCP Port.

Note: The TCP Plugin can manage a connection to another device, and can both send and receive ASCII data on this connection. However, it cannot accept an incoming TCP connection initiated by another device.

## SNMP interfaces

Simple Network Management Protocol (SNMP) is a protocol used in network management systems to monitor network-attached devices for conditions that warrant administrative attention.

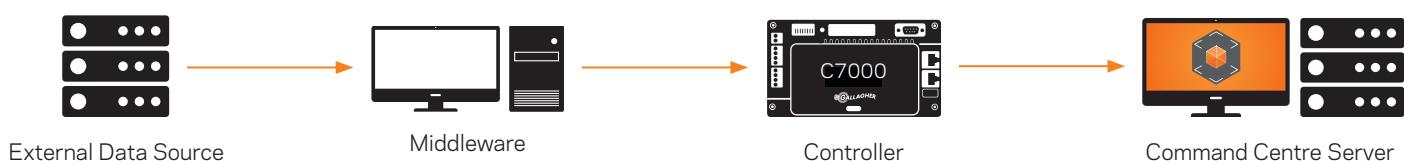
The Gallagher Controller SNMP interface mechanism allows Gallagher Command Centre to listen for SNMP traps from any SNMP Agent (for example, alerts from the Gallagher Command Centre server hardware, or UPS devices).

These SNMP messages are converted into events/alarms at the Gallagher Controller for alarms management and audit purposes.

## BACnet Protocol Interface

Gallagher's BACnet Protocol Interface supports bidirectional communication with BACnet-compatible building management devices. This makes it possible for:

- Command Centre operators to monitor the status of building services. Examples of events that can be monitored are: generator faults, high and low temperature zone alarms, chiller failures, filtration pressure alarms, fuel control system overflow / underfill / failure alarms, and general mechanical fault alarms
- Command Centre operators to proactively manage and report on these alarms within Command Centre
- Command Centre to write to BACnet objects enabling building services (such as lighting or air conditioning) to be activated in response to building occupancy.



# Software Developer Kits

## Gallagher Video Viewer SDK

Gallagher's Video Viewer SDK provides third party integrators with a complete set of tools to easily and effectively integrate video feeds from third party Video Management Systems, enabling the retrieval of both live and stored footage for display within Command Centre.

The SDK is built upon the same code framework that is used by Gallagher-built Video Integrations, providing a consistent 'Gallagher' look and feel.

This API should be used in conjunction with the Controller API which separately integrates alarms and events, e.g. motion detection, camera inputs, etc.

## Gallagher Mobile Connect SDK

The Gallagher Mobile Connect SDK is a developer package that provides the functionality of Gallagher Mobile Connect to third party mobile applications. It allows a third party app to request access at Gallagher and SALTO controlled doors and supports Mobile Connect Digital ID.



## Technical Specifications

	Data Type that can be transferred										Communication Level	Direction of Transfer
	Cardholder Records	Visitor Records	Schedules	Resource Bookings	Events	Alarms	Status	Video	Overrides	Server, Controller or Cloud		
Active Directory Sync	✓										Server	In + Out
Enterprise Data Interface	✓										Server	In
BACnet Protocol Interface					✓	✓					Controller	In + Out
REST API View Events & Alarms					✓	✓					Server or Cloud	Out
REST API Create Events & Alarms					✓	✓					Server or Cloud	In
REST API Cardholders	✓										Server or Cloud	In + Out
REST API View Status							✓				Server or Cloud	Out
REST API Overrides								✓			Server or Cloud	In
Booking Interface			✓								Server	In
OPC Data Access							✓	✓			Server	In + Out
Controller API					✓	✓					Controller	In + Out
ASCII Text					✓	✓					Controller	In + Out
SNMP					✓	✓					Controller	In
Video Viewer SDK								✓			Server	In
Mobile Connect SDK											Server	

### Gallagher Application Programming Interface

Supported Versions

OPC Data Access

Version 2.05a, 3.0

For more information on any of these tools (including installation documentation and developer guides) please contact your Gallagher representative.  
All of the features in this document are licensed features.

**Gallagher World Headquarters**

181 Kahikatea Drive, Melville, Hamilton 3204  
New Zealand

**Phone** +64 7 838 9800  
**Email** [security@gallagher.com](mailto:security@gallagher.com)



[security.gallagher.com](http://security.gallagher.com)

**Regional Offices**

Americas	+1 877 560 6308
Asia	+852 2946 9641
Australia	+613 9308 7722
India	+91 98 458 92920
Middle East	+971 4 566 5834
South Africa	+27 11 974 4740
United Kingdom / Europe	+44 2476 64 1234
Sweden	+46 8-720 00 19

**Disclaimer**

Please note that information contained in this document is intended for general information only. While every effort has been taken to ensure accuracy as at the date of the document, there may be errors or inaccuracies and specific details may be subject to change without notice. Copyright © Gallagher Group Limited.